

END-USER LICENSE AGREEMENT – V8.1

ACCEPTANCE

Please read this document carefully.

Before installing this product, you must accept the terms of this End-User License Agreement (hereinafter “EULA”). By installing or using the software or by clicking on “**I Accept**”, you (on behalf of yourself and the business entity you represent) agree that you have read all of the terms and conditions of this EULA and that you fully accept to be bound by these terms and conditions.

This EULA applies to the then current version of the *Product*.

DEFINITIONS

Distributor: the commercial entity that has provided the *Product* to the *End User*. The *Distributor* may be a commercial distributor, but also directly the *Editor* and more frequently an instrument manufacturer that integrates the *Product* into their own offering.

Documentation: All operating guides, and other reference materials, including in particular the *Reference Manual*, the *Reference Guide*, *examples and tutorials*.

Dongle: small hardware device that must be plugged into a USB port on the PC in order to make it possible to run the *Product*. **Network dongles** are available for multiple licenses. Alternatively, the dongle can also be an equivalent piece of software.

Editor: the developer and editor of the *Product* is the company DIGITAL SURF SARL potentially including its subsidiaries, whose registered office is 16 rue Lavoisier, 25000 Besançon, FRANCE.

Effective Date: Date of the first launch of the product.

End User: Individual user(s) employed by the company or organization that bought the *Product* from the *Distributor*.

Fixed-term License: License to use the *Product* with a fixed expiry date, with a License term commencing on the *Effective Date* and ending as of the expiry of its subscription period.

Licensee: Any natural or legal person including but not limited to the *End user*, *User* or *Distributor*, to whom this license to *Use* the *Product* is granted, in order to use the *Product* upon acceptance of the terms and conditions of this EULA.

Built-in Help: first level of documentation provided directly on the screen while using the *Product*, such as illustrated popup tooltips when a cursor is moved over a functional object or informative texts provided in dialog boxes in conjunction with functional controls.

Product: the analysis software that you are installing right now.

The *Product* may be a generic software product supplied by DIGITAL SURF under DIGITAL SURF’s brands such as MountainsMap™, MountainsSEM™, MountainsSPIP™ or MountainsLab™.

Alternatively, the *Product* may be a specific version adapted for an instrument in partnership with the instrument manufacturer; in such a case the *Product* is usually offered under the manufacturer’s brand(s). In some cases, the *Product* may also be embedded in the manufacturer’s software.

Reference Guide: set of electronic documentation pages available with the software when pressing F1.

Reference Manual: paper version of the *Reference Guide*.

Services: any services performed or provided by the *Product*, such as metrology results calculated by the *Product*, or any services performed or provided by the *Distributor* or the *Editor* in connection with the *Product*.

Update: replaces a version of the software by a more recent equivalent version (i.e. same level, same options). A change in functionality may however occur.

Upgrade: increases the level of an installed *Product* or its number of *Optional Modules*. An upgrade may be within the same version number or alternatively it may require a simultaneous update.

Use: To install, run or use the *Product*, or the installation, running or use of the *Product*.

User: either the *End User* of the *Product* or an employee of the *Distributor*, for example a Sales Engineer or Application Engineer. Also referred to as “You” in this document.

User Interface: set of visual elements of the *Product* that includes, in particular, the Document, Ribbon bar, Icons, Dialog boxes and Panels.

Supplementary terms are defined further in this agreement. For greater ease of reading, the terms defined specifically by this agreement are shown in ***Bold Italics*** at the place they are defined, and shown in simple *Italics* elsewhere.

LICENSE GRANT

The *Editor* hereby grants the *User* a non-assignable, non-transferable, non-exclusive limited license to install and use the *Product* in object code form solely and its *Documentation*, under the terms and conditions of this EULA.

DISTRIBUTION AGREEMENT

The *Editor* has granted some *Distributors* the right to use, market, distribute licenses and support the *Product* as the analysis software delivered with their instruments.

In such cases, this does not imply any copyright transfer to the *Distributor* and all provisions below relating to intellectual property are applicable to the *Distributor*. For convenience the *Distributor* may however be entitled to refer to the *Product* under its own customized name and to communicate about the *Product* as its own product.

The terms and conditions of this EULA apply to the *End user* regardless of the distribution channel of the *Product*.

INSTALLATION

The *User* can install the *Product* on any number of computers. The *Product* can be run if a dongle is plugged in (or visible on the network) or if the license is activated using an activation code.

The *User* shall ensure that the *Product* is installed on a computer that complies with the technical specifications stated by the *Editor* for the version and product level installed.

SERIAL NUMBER OF THE LICENSE

The *Product* is protected by either a USB dongle or a software code. In each case, a unique *Serial Number* identifies the license and represents a proof of license.

DO NOT LOSE THE DONGLE.

PLEASE WRITE THE SERIAL NUMBER IN A SAFE PLACE. IT WILL BE NEEDED FOR ANY COMMUNICATION WITH THE DISTRIBUTOR.

In case of a lost or stolen dongle, *Users* must provide official certification of loss in order to obtain a replacement. In case of a damaged dongle, *Users* must send the *Dongle* back before it can be replaced.

A *Serial Number* is private information bound to individual or multiple licenses. It should not be communicated to third parties.

PRODUCT LEVEL

The *Product* is usually available in different levels, corresponding to different instruments or applications. In some cases, *Users* can upgrade their *Product* to a higher level (see the *Upgrades* provisions).

OPTIONAL MODULES

Optional modules are available for purchase depending on the *Product*. These modules bring advanced features or application-oriented features. A description of these modules can be found in the *Reference Guide*.

Optional modules may be evaluated during a 30-day trial period.

Contact your *Distributor* for more information and to receive an activation code.

MULTIPLE LICENSES

Floating multiple licenses are available for the same site. In order to consider that computers belong to the same site they need to comply with the three following conditions:

- (1) they must be linked to the same local network and the same subnet,
- (2) they must be used by the same legal entity, and
- (3) they must be located at the same geographical place.

Floating multiple licenses can be installed at a unique geographical site and on a single network using a single network dongle. Access to the dongle through VPN, network address translation or remote desktop protocols (RDP) is not permitted. *Floating Multiple Licenses* must have the same product definition, the same set of *Optional modules* and must be of the same version.

Stand-alone multiple licenses are regular individual licenses (one dongle per user) that were purchased at the same time or subsequently for use at a unique geographical site.

In both cases, *Multiple licenses* allow the installation of the software on any number of computers, but restrict the number of simultaneous users to the number of licenses purchased, the price depending on this number.

Multiple licenses benefit from special prices. Please contact your *Distributor*.

FREE TRIAL LICENSES

A free trial license may be granted to the *End User* for evaluation of the *Product* during a 30-day period. This 30-day period may be renewed at the *Editor's* sole discretion, and may be canceled at any time at its sole discretion.

Upon expiry of each 30-day period of the free trial license, the *Product* that is the subject of this trial license will be disabled. Upon free trial license expiry, the *End User* undertakes to remove the *Product* from any of the computers on which it has been installed and undertakes to comply with all other obligations and restrictions in this EULA.

This evaluation period shall be used to check the suitability of the *Product's* features and the *Product* compatibility both with instrument file formats and with the *End User's* hardware and software configuration. Any other use of the *Product* provided *via* a free trial license grant, especially business, commercial, production or research use is prohibited.

An *evaluation period* may or may not be offered by your *Distributor* depending on their own policy. Contact your *Distributor* for more information.

DEMONSTRATION DONGLES

For the purpose of sales promotion, the *Editor* provides the *Distributor* with **Demonstration Dongles**. They allow employees of the *Distributor*, in particular Sales Engineers and Application Engineers to demonstrate a particular *Product* level with a specified set of *Optional Modules*. *Demonstration Dongles* must be reactivated every 12 months.

The *Demonstration Dongles* shall be used by the *Distributor's* employees only, for internal use or sales promotion activities. *Demonstration Dongles* shall not be supplied (in particular they shall not be given, lent or rented) to any third party (in particular to the prospects or the *End User*), and shall not be used for paid services/activities.

Documents produced with a *Demonstration Dongle* have the message "For demonstration purposes only" written in the page footer. The *User* shall not try to hide or alter this message.

VERSIONS AND UPDATES

The software version is formalized by a three-digit system, e.g. version 8.0.9213

Major version updates correspond to a first digit change in the version number of the software (e.g. from version 7 to version 8). They bring major new features that usually include changes in the user interface and product definitions.

Interim updates correspond to a second digit change (for example from 8.0 to 8.1) and will bring some new features.

Service packs correspond to a third digit change (for example 8.0.6634 to 8.0.6754) and will bring bug fixes and minor improvements.

Major and *Interim* version *Updates* are not free of charge. The *Serial Number* of the license is required for all paid *updates*.

Please contact your *Distributor* for more information about *Updates*.

UPGRADES

Upgrades allow *Users* to access higher levels of functionality of the *Product*. Upgrades are not free of charge. Please contact your *Distributor* for more information. The *Serial Number* of the license is required for upgrades.

LANGUAGES

Unless otherwise specified in the *Product* description, the *Product* is available and installed in several languages as follows. The language can be changed from the *Preferences* in the *File* menu.

The **User Interface** (including Built-in help) is available in: English, French, German, Spanish, Italian, Polish, Brazilian Portuguese, Russian, Japanese, Simplified Chinese and Korean.

The **Reference Guide** is available in: English, French, German and Japanese. When not available in a given language, the reference guide is displayed in English. Except for the free trial Licenses the *Reference Guide* is always installed with the *Product*.

The **Reference Manual** is available in English, French, German and Japanese. It can be purchased separately.

The *Editor* reserves the right to change language availability at its discretion without prior notice.

Some translations may not be available for recently introduced features and will usually be made available in the following interim updates or service packs.

If you find any incorrect or mistaken translations, please report the error to your *Distributor* or to the *Editor*; this will help to improve the quality of future versions.

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The *Product* includes a third party graphics library, Ogre V1.12.4, under the following conditions:

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Terms applying to the PDF library:

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Terms applying to the Apache log4net™ library:

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You may obtain a copy of the License at: <https://logging.apache.org/log4net/license.html>

Terms applying to the WebP library:

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Terms applying to the AutoMapper library:

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The product includes the color scale VIRIDIS to help color-blind users. The VIRIDIS color scale was created by Stéfan van der Walt and Nathaniel Smith of Berkeley Institute of Data Science. The VIRIDIS color scale is used under the CC0 license terms:

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Terms applying to CIVIDIS color palette:

The product embeds a CIVIDIS color scale to help color-blind users.

Authors: Chris Anderton, Jamie Nunez, and Ryan Renslow

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Each version of the *Product* is compatible with a dedicated set of instrument file formats.

The availability of a file format in the *Product* does not imply necessarily that there is any special agreement between the *Editor* and the corresponding *Instrument Manufacturer*.

File formats are subject to change by *Instrument Manufacturers*. In some cases, a recent variant of a file format may not be compatible with a given version of the *Product*. While the *Editor* is keen to update the *Product* in its latest version, no guarantee can be given that it will be updated within a given time or that the updated version will be available to the *User*. Any update will follow the commercial terms defined in the "Versions and Updates" section.

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Except in the case of free trial licenses, the *User* can use printouts, screen copies, numerical results, graphs and data produced by the *Product* for any purpose such as educational material, scientific publications, oral presentations, industrial or metrological reports, etc. without referring to the *Editor*.

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MSMP is also included at no additional charge, but for a time-limited period with the purchase of any permanent license (*MSMP* 12 month free period) or any pay *Update* (*MSMP* 3 month free period). Upon expiry of such initial period, *MSMP* may be renewed at the then-current price, as long as the *Editor* still offers such service and as long the *Product* concerned is maintained.

MSMP is not included by default with any *Upgrade*.

A new *MSMP* can be set only for a *Product* of the latest current version. *Users* willing to subscribe to *MSMP* may hence need to purchase also an *Update* to such latest version of the *Product*.

MSMP includes:

- (i) Technical support which will consist on reasonable telephone, E-mail or web-based support respecting the *Use* of the *Product*
- (ii) Software *Updates* as defined in the "Versions and Updates" provision above
- (iii) Discounted prices on metrology seminars and on printed *Reference Manual*
- (iv) Insurance services: free software license replacement in case of PC change, replacement of broken or stolen *Dongle*.

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To ensure uninterrupted service, the *Licensee* may renew their subscription period at the end of the initial period, for 3 or 12 months, failing which, the *Fixed-term License* will be disabled.

TECHNICAL SUPPORT

Bugs can be reported to the *Distributor* (via the *Distributor's* E-mail address) or to the *Editor* (support@digitalsurf.fr)

Bug reports shall include the serial number, product definition, product version, the diagnostic file and a detailed explanation on how to reproduce the bug. Additional files (data files, documents) can be sent to help reproduce the bug.

The *Diagnostic file* can be found under the *Help* tab. It contains useful information for the *Editor's* technical support team and can speed up the process of solving the problem.

The *Editor* makes its best efforts to ensure the quality of the *Product*. However, reporting a bug does not imply the right to receive a fixed version.

Fixed versions will be provided within the same major version, provided this major version is still maintained.

The *Licensee* is aware and accepts that as part of the *Editor's Product* improvement process, the *Editor* may obtain feedback from the *Product* regarding the hardware profile and operating system of the *User*, internal errors that may have occurred with respect to the *Product* and the functions of the *Product* that the *Licensee* has used.

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Users shall validate all results before using the *Product* or the *Services* for any activity, in particular for activities that carry risks of any kind whatsoever, including, but not limited to, production, life science,

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Although the *Product* was fully tested with the best practices, the *Editor* cannot guarantee that it is bug free.

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TERM

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CONTACT

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